

FIG. 1A

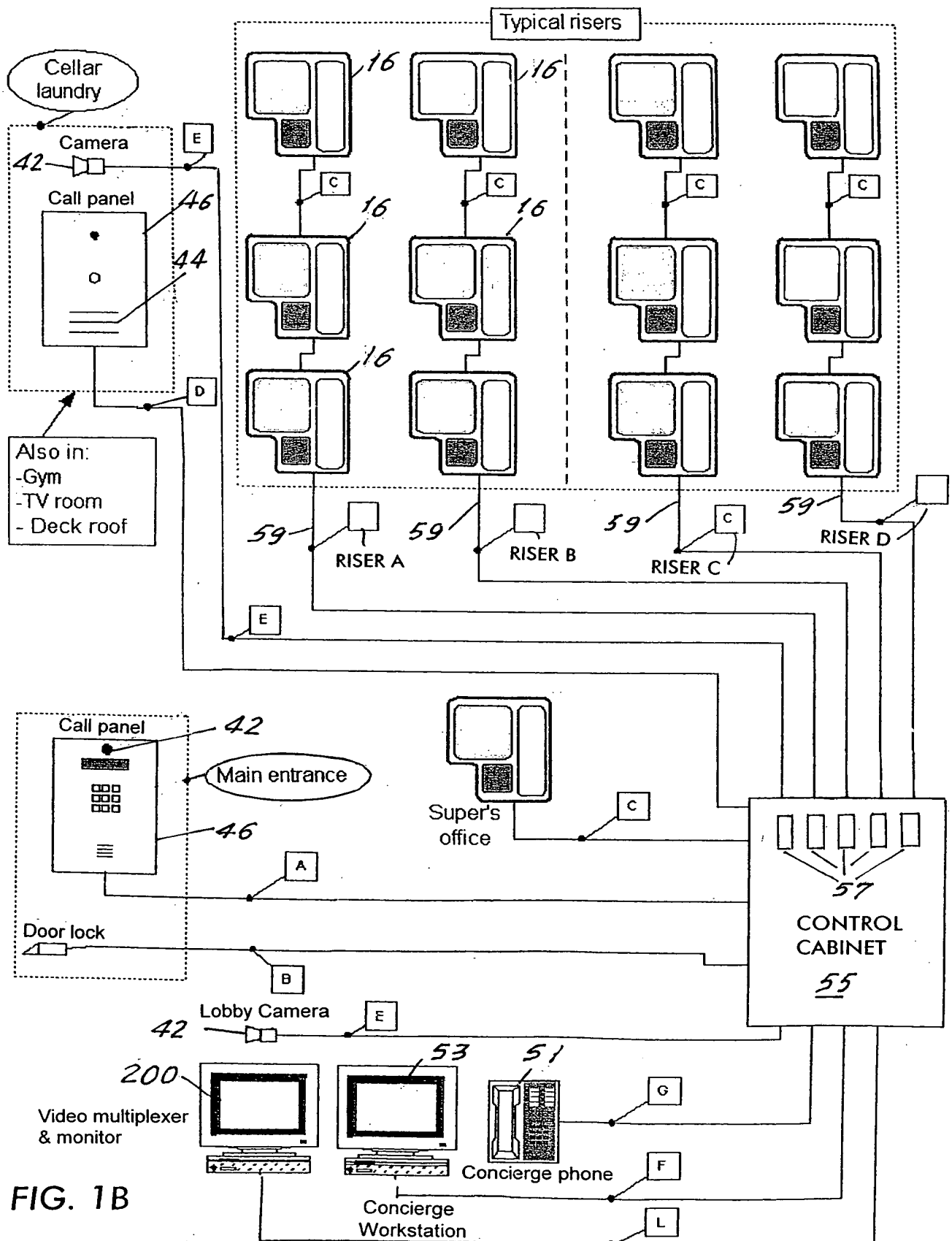


FIG. 1B

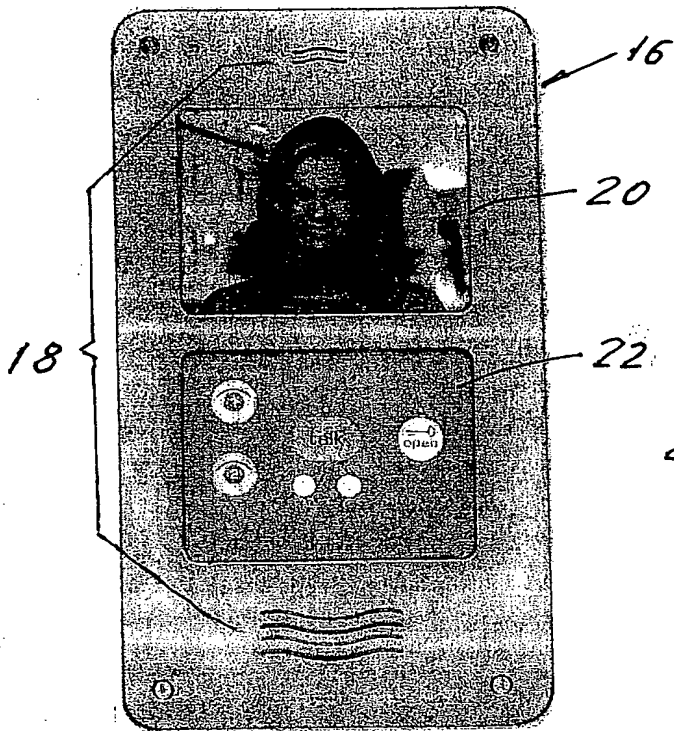


FIG. 2A

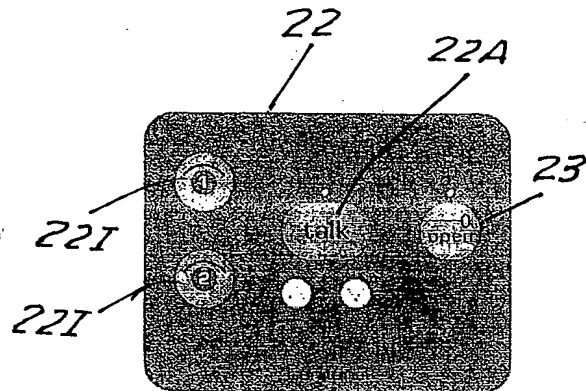


FIG. 2B

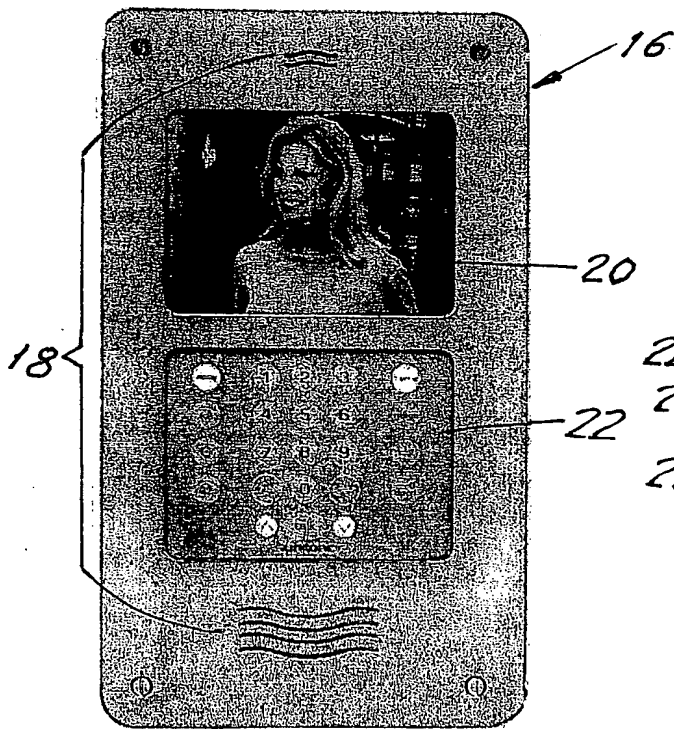


FIG. 3A

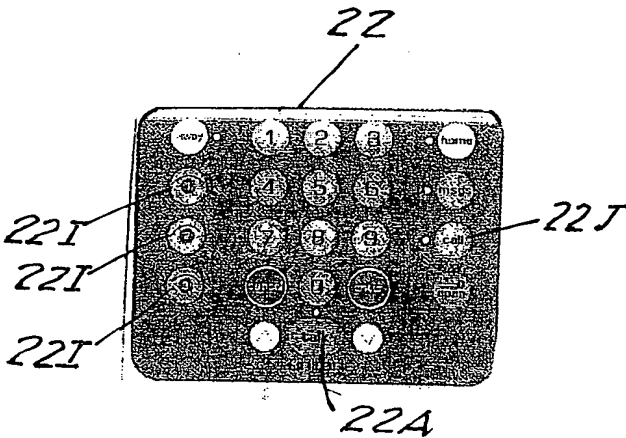


FIG. 3B

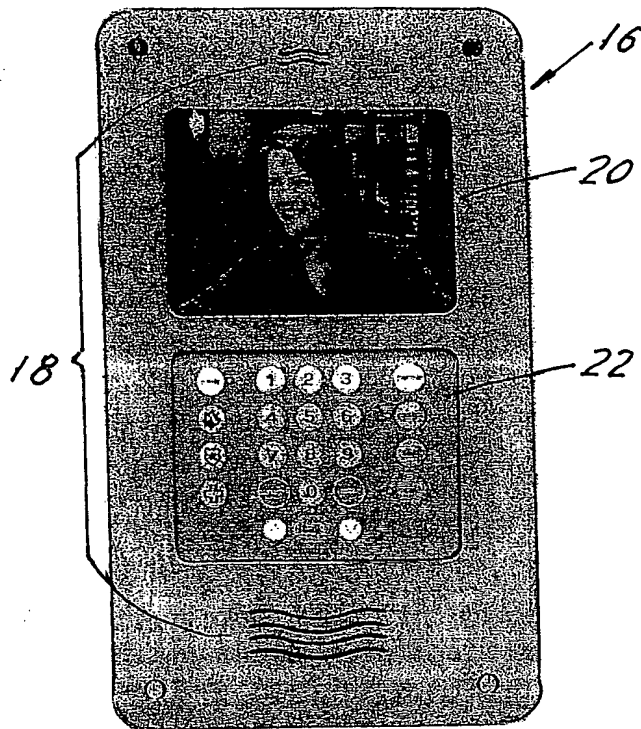


FIG. 4A

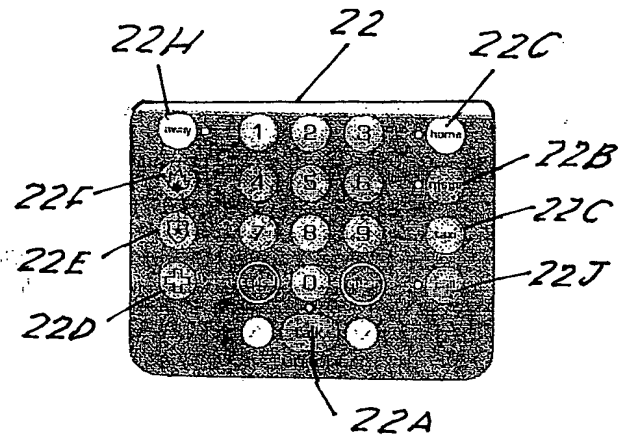


FIG. 4B

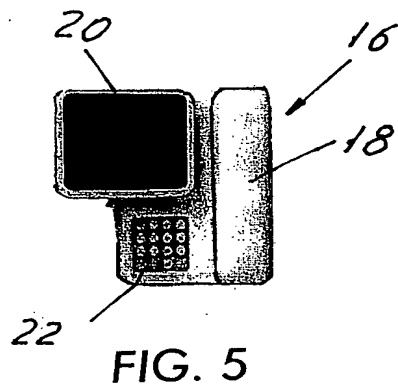


FIG. 5

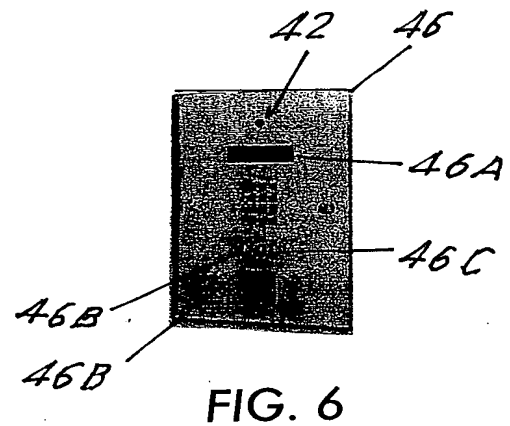


FIG. 6

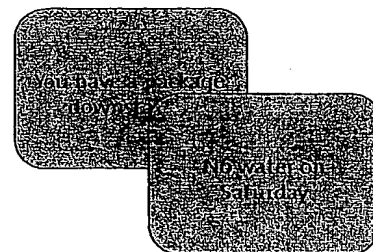


FIG. 7

104

102

110

Code	Name	Messages
0201	<empty>	3
0202	Steel, John	
0203	Plastic, Peter	100

VIEW/EDIT/F9

03/08/2004 11:29 Home alarm in apartment 0202 08/03/2004 at 11:28:52AM:
acknowledged at 11:29:02

FIG. 8

Address		Name		Unit No.
0201	<empty>			
0202	Steel, John			4
0203	Plastic, Peter			

MAIL

108

106

03/08/2004 11:59 Message to apartment posted 0202 mail message
03/08/2004 11:29 Home alarm in apartment 0202 08/03/2004 at 11:28:52AM
acknowledged at 11:29:02

FIG. 9

Appt. Code	Name	Message
0201	<empty>	
0202	Steel, John	
0203	Plastic, Peter	4

Date: 3/8/2004 12:01:19 PM
Message type: Custom
Apartment: 0202
No hot water 12pm to 2pm

116

03/08/2004 11:59 Message to apartment posted 0202 mail message
03/08/2004 11:29 Home alarm in apartment 0202 08/03/2004 at 11:28:52AM
acknowledged at 11:29:02

FIG. 10

0202 is calling to concierge
3 messages for 0202

Apartment Code	Name	Messages
0201	<empty>	
0202	Steel, John	3
0203	Plastic, Peter	

VIEW/EDIT/19

03/08/2004 11:29 Home alarm in apartment 0202 08/03/2004 at 11:28:52AM.
acknowledged at 11:29:02

FIG. 11

Apartment Code	Name	Message
0201	<empty>	
0202	Steel, John	4
0203	Plastic, Peter	

Fire alarm in apartment 0203
08/03/2004 at 12:02:35PM

Acknowledge time remaining

128
OK

03/08/2004 11:59 Message to apartment posted 0202 mail message
03/08/2004 11:29 Home alarm in apartment 0202 08/03/2004 at 11:28:52AM:
acknowledged at 11:29:02

FIG. 12

Apartment Code	10202
First Name	John
Last Name	Steel
Phone	777-555-5555
Doctor's Name	Dr. Goldman
Doctor's Phone	777-555-5551
Medical Information	Diabetic - Allergic to Penicillin
Additional Comments	
Domestics	
Pets	Cat

FIG. 13